

PROPOSAL

Re: Approval of the Regulations on the Organization of the 2026 Annual General Meeting of Shareholders of TNH Hospital Group Joint Stock Company

To: General Meeting of Shareholders of TNH Hospital Group JSC

Pursuant to Law on Enterprises and guiding documents;

Pursuant to Law on Securities and guiding documents;

Pursuant to the Charter of organization and internal corporate governance regulations of TNH Hospital Group Joint Stock Company.

The Board of Directors respectfully submits to the General Meeting of Shareholders for consideration and approval the issuance of the Regulation on the Organization of the 2026 Annual General Meeting of Shareholders of TNH Hospital Group Joint Stock Company.

Draft regulation: Attached to this proposal.

We respectfully request shareholders to vote to approve the above proposal.

Best regards!

Recipient:

- As stated above;
- Archived: Office, Legal Affairs, AGM documents.

**O.B. BOARD OF DIRECTORS
CHAIRPERSON OF BOARD OF DIRECTORS**

(signed)

Nguyen Thi Thuy Giang

**TNH HOSPITAL GROUP
JOINT STOCK COMPANY**

THE SOCIALIST REPUBLIC OF VIETNAM
Independence - Freedom - Happiness

No:/QC-DHDCD

Thai Nguyen, April 23, 2026

REGULATIONS

ON ORGANIZING THE 2026 ANNUAL GENERAL MEETING OF SHAREHOLDERS OF TNH HOSPITAL GROUP JOINT STOCK COMPANY

Chapter I

GENERAL PROVISIONS

Article 1. Scope and subjects of application

1. These Regulations apply to the organization of the General Meeting of Shareholders (hereinafter referred to as the “General Meeting”) of TNH Hospital Group Joint Stock Company (hereinafter referred to as the “Company”), which is conducted in a hybrid format combining online and in-person attendance, with electronic voting.
2. These Regulations specify the rights and obligations of shareholders/their authorized representatives and other participants of the General Meeting, as well as the conditions and procedures for convening and conducting the General Meeting.

Article 2. Legal basis

1. The Law on Enterprises No. 59/2020/QH14 passed by the 14th National Assembly of the Socialist Republic of Vietnam on June 17, 2020, as amended and supplemented by Law No. 03/2022/QH15 passed by the National Assembly on January 11, 2022, amended and supplemented by Law No. 76/2025/QH15 approved by the National Assembly of the Socialist Republic of Vietnam on June 17, 2025 and guiding documents;
2. The Law on Securities No. 54/2019/QH14 passed by the 14th National Assembly of the Socialist Republic of Vietnam on November 26, 2019, as amended and supplemented by Law No. 56/2025/QH15 passed by the National Assembly on November 29, 2025, and its guiding documents;
3. Decree No. 155/2020/ND-CP of the Government providing detailed regulations for the implementation of certain provisions of the Law on Securities; amended and supplemented by Decree No. 245/2025/NĐ-CP passed by the Government on September 1, 2025;
4. Circular No. 116/2020/TT-BTC dated December 31, 2020 of the Ministry of Finance providing guidance on corporate governance applicable to public companies under Decree No. 155/2020/ND-CP;
5. The Charter on the Organization and Operation of TNH Hospital Group Joint Stock Company.

Article 3. Interpretation of Terms

1. ***“Company” or “TNH”*** refers to TNH Hospital Group Joint Stock Company.
2. ***“General Meeting”*** refers to the 2026 Annual General Meeting of Shareholders.
3. ***“GMS”*** refers to the General Meeting of Shareholders.
4. ***“BOD”*** refers to the Board of Directors of the Company.
5. ***“Shareholder”*** means any individual or organization owning at least one share of TNH Hospital Group Joint Stock Company and whose name appears on the list of shareholders entitled to attend the General Meeting of Shareholders, finalized on April 14, 2026 by the Vietnam Securities Depository and Clearing Corporation.
6. ***“Authorized representative of a shareholder”*** means a person who is legally authorized in writing by a shareholder to attend and exercise the shareholder’s legal rights at the 2026 Annual General Meeting of Shareholders in accordance with applicable laws and the Company’s Charter.
7. ***“Participant”*** means a shareholder or the shareholder’s legally authorized representative attending the General Meeting.
8. ***“Hybrid General Meeting of Shareholders”***: A General Meeting of Shareholders held in a combined format, where voters may attend either in person or online and use the E-Voting System to exercise their voting rights. This meeting format utilizes electronic means to transmit images and audio over the Internet, allowing voters from various locations to follow the proceedings, participate in discussions, and vote on meeting matters;
9. ***“Electronic voting”*** means the act of shareholders/authorized representatives connecting to the Internet and casting votes via the electronic voting system as stipulated and announced by the Company.
10. ***“Electronic voting system” or “Online General Meeting of Shareholders System”*** refers to the EzGSM system provided by FPT Securities Joint Stock Company, which supports the organization of the General Meeting and provides tools for participants to exercise their rights during the Meeting (including registration for attendance at the Meeting, proxy authorization, online voting and online election, access to Meeting materials, submission of questions for discussion, etc.).
11. ***“Identification element”*** means information necessary to accurately identify a subject in a given context.
12. ***“Login account” or “Login information”*** means the necessary information such as username, password, and/or other identification elements (if any) for each shareholder to access the system for organizing the online General Meeting and to perform electronic voting.
13. ***“Authentication”*** refers to the process of verifying whether the information provided or declared by a subject is accurate.
14. ***“Equal cumulative voting”*** refers to a method of cumulative voting in which the shareholder/authorized representative either allocates all votes to one candidate or divides the total votes equally among multiple candidates. The number of votes for each candidate is rounded down to the nearest whole number, and any remaining votes (if any) are disregarded.

15. ***“Specific number voting”*** refers to a method of cumulative voting in which the shareholder/authorized representative specifies the number of votes for each candidate, provided that the total number of votes distributed equals the total voting rights of the shareholder/authorized representative.
16. ***“Total number of voting rights represented”*** means the total number of voting rights, including the number of shares owned and/or received by proxy from one or more other shareholders.
17. ***“Force majeure event”*** refers to an event that is beyond the control of the convener of the meeting, unforeseeable and unpreventable despite having taken all necessary and reasonable measures.

Article 4. Conditions for attending the General Meeting

1. Participants:

Participants shall be shareholders or legally authorized representatives of shareholders whose names appear on the list of shareholders as of the record date for attending the General Meeting.

2. Technology requirements:

Shareholders attending the General Meeting of Shareholders held in a hybrid format (online combined with in-person attendance) with electronic voting are required to use appropriate electronic devices with Internet connectivity to ensure they can follow the proceedings of the Meeting and cast their votes electronically. Such devices include but are not limited to: personal computers, laptops, tablets, smartphones, or other Internet-enabled electronic devices.

Article 5. Regulations on authorization to attend the General Meeting

In cases where a shareholder does not attend the General Meeting in person, he/she may authorize another person to attend the Meeting on his/her behalf by written authorization. Such authorization must comply with the provisions on meeting authorization under the 2020 Law on Enterprises, the Company’s Charter, other relevant legal regulations, and must be made in writing in accordance with the form provided by the Company. For individual shareholders, the authorization document must be notarized or certified in accordance with applicable laws.

Chapter II

RIGHTS AND OBLIGATIONS OF SHAREHOLDERS / AUTHORIZED REPRESENTATIVES OF SHAREHOLDERS AND OTHER PARTICIPANTS OF THE GENERAL MEETING

Article 6. Rights and Obligations of Shareholders/Authorized Representatives of Shareholders

1. Shareholders or their authorized representatives attending the General Meeting shall have the following rights:

- a) To attend the Meeting either online or in person and vote on all matters under the

authority of the General Meeting in accordance with the Law on Enterprises 2020, its guiding documents, other relevant legal regulations, and the Charter on the Organization and Operation of TNH Hospital Group Joint Stock Company;

- b) To be informed by the Meeting Organizing Committee of the agenda and contents of the General Meeting in a transparent and public manner;
- c) To raise questions to the Chairperson in accordance with the provisions of these Regulations;
- d) Shareholders or their authorized representatives arriving late to the General Meeting shall be entitled to participate in and vote on the matters that have not yet been voted on; the validity of votes on matters that were already passed prior to their arrival shall remain unchanged.

2. Shareholders or their authorized representatives attending the General Meeting shall have the following obligations:

- a) To comply strictly with the provisions of the Law on Enterprises, the Company Charter, and these Regulations;
- b) Upon attending the General Meeting, participants must complete the registration procedures with the Meeting Organizing Committee and present the following documents:
 - + Invitation letter to the General Meeting (if any);
 - + Identification Card/Citizen Identification Card/Passport and/or Business Registration Certificate;
 - + Valid Power of Attorney (in case of authorized participation);
 - + Letter of Introduction (in case an organization appoints a representative to attend the Meeting);
- c) Shareholders/authorized representatives and other participants must keep all documents confidential, use and preserve them properly, and are not permitted to copy or record the documents or share them with outsiders without approval from the Presidium;
- d) Shareholders/authorized representatives must prepare and use appropriate electronic devices (e.g., personal computers, laptops, tablets, smartphones, etc.) with Internet access to connect to the electronic voting system and exercise their rights accordingly;
- e) Shareholders/authorized representatives and other participants must comply with these Regulations and respect the outcomes of the General Meeting;
- f) Shareholders/authorized representatives must keep login information confidential, including username, password, and other identifiers provided by the Company, to ensure that only the shareholder/authorized representative has access to the electronic voting system. Any loss, theft, or suspected compromise of login credentials must be immediately reported to the Company for timely account deactivation. The shareholder/authorized representative shall be responsible for any damage, loss, or risk that occurs before the Company receives such notice if the cause lies with the shareholder/authorized representative;
- g) Shareholders/authorized representatives acknowledge and accept that organizing the

General Meeting in a hybrid format (online combined with in-person attendance) with electronic voting may involve risks, including system errors, technical failures, transmission issues, viruses, third-party service provider errors, or other force majeure events beyond the Company's control;

h) Shareholders/authorized representatives may speak at the Meeting under the moderation of the Chairperson, vote according to the Organizing Committee's guidance, and respect the Chairperson's control of the Meeting. Statements should be brief, focused, non-repetitive, and relevant to the approved agenda;

i) Participants must keep documents confidential, follow regulations on usage and preservation, and not duplicate or record them for external parties without prior approval from the Chairperson;

j) Any audio or video recording at the General Meeting must be publicly announced and approved by the Chairperson;

k) Shareholders shall bear all travel and related expenses incurred in attending the General Meeting;

l) In case a shareholder authorizes another individual/organization to attend the General Meeting, the authorization must comply with the Notice of Meeting and these Regulations. The Company shall not be liable for any fraud, forgery, or misrepresentation related to the Power of Attorney. The shareholder and their authorized representative shall be fully responsible for the authorization and voting results. All voting outcomes shall be considered the final decision of the shareholder/authorized representative;

m) If a shareholder/authorized representative must leave the Meeting before the voting session due to personal reasons, they may cast votes on the relevant matters in advance before logging out of the system;

n) Other obligations as prescribed in the Company Charter and the Internal Regulations on Corporate Governance.

Article 7. Rights and obligations of the Shareholder Eligibility Verification Committee

The Shareholder Eligibility Verification Committee shall be established by the Board of Directors prior to the opening date of the General Meeting to perform the following functions and duties:

1. To verify the validity and legality of the Powers of Attorney submitted by shareholders;

2. To verify the eligibility of shareholders/authorized representatives and record the attendance status of shareholders/authorized representatives at the General Meeting;

3. To issue login accounts and passwords to shareholders/authorized representatives who are physically present at the Meeting, enabling them to participate in electronic voting;

4. To report to the General Meeting on the results of the shareholder eligibility verification process.

Article 8. Rights and Obligations of the Presidium and the Secretariat

1. The Presidium shall be elected and approved by the General Meeting and is responsible for presiding over and managing the Meeting.

2. The Presidium shall carry out any tasks deemed necessary to conduct the General Meeting in a lawful and orderly manner, and to ensure that the Meeting reflects the will of the majority of attending shareholders.

3. In the event of issues arising outside the pre-approved agenda of the General Meeting, the Chairperson shall consult with other members of the Organizing Committee (before the commencement of the Meeting) or with members of the Presidium (during the Meeting) to determine an appropriate resolution. A decision of the Presidium shall be adopted if approved by the majority of its members; in the case of a tie, the decision supported by the Chairperson of the Meeting shall prevail. The Presidium's decisions regarding procedural matters or any unforeseen events occurring during the Meeting shall be final and binding.

4. The Presidium has the right to postpone the General Meeting, which already meets the required quorum, to a later time or change the meeting venue in the following cases:

a) Attendees exhibit disruptive behavior that hinders or threatens to hinder the fair and lawful conduct of the Meeting;

b) Technical issues at the venue prevent shareholders from participating, discussing, or voting effectively.

The postponement shall not exceed three (03) days from the originally scheduled date of the Meeting.

5. The Secretariat shall be appointed by the Chairperson and shall include a Head and other members. The Head of the Secretariat shall represent the Secretariat in preparing and signing the Minutes of the Meeting and shall perform support tasks as assigned by the Presidium.

Article 9. Rights and Obligations of the Vote Counting Committee

1. The Vote Counting Committee shall be nominated by the Presidium and approved by the General Meeting.

2. The duties of the Vote Counting Committee include:

a) Accurately determining the voting results at the General Meeting;

b) Preparing the Vote Counting Minutes and taking responsibility before the Presidium and the General Meeting for the performance of its duties;

c) Announcing the vote counting results to the Presidium and the General Meeting;

d) Reviewing and reporting to the General Meeting any violations of voting or election procedures, as well as any complaints or petitions related to the vote counting results.

Chapter III

CONDUCTING THE GENERAL MEETING

Article 10. Conditions for convening the General Meeting

1. The General Meeting shall be conducted when shareholders and authorized

representatives attending the Meeting represent more than 50% of the total voting shares, based on the list of shareholders at the record date.

2. If, after 60 minutes from the scheduled start time, the General Meeting fails to meet the conditions for convening as stipulated in the Company's Charter, a second meeting must be convened within 30 (thirty) days from the originally scheduled date of the first meeting. The second General Meeting may proceed when the attending shareholders and authorized representatives represent at least 33% of the total voting shares.

3. If the second General Meeting still fails to meet the conditions stated in Clause 1 of this Article, a third General Meeting shall be convened within 20 (twenty) days from the scheduled date of the second meeting. In this case, the General Meeting may be held regardless of the number of shareholders or authorized representatives attending.

Article 11. Manner of Conducting the General Meeting

1. The method for registering attendance and casting electronic votes at the General Meeting shall be specified in the *Guidelines for Attending the General Meeting in a hybrid format (online combined with in-person attendance) with electronic voting*, as provided in Appendix I of these Regulations.

2. Attendees must dress and behave in a respectful and proper manner; they must sit in the correct seat or area as assigned by the Meeting Organizing Committee. Attendees shall comply with the instructions of the Chairperson and the Organizing Committee.

3. The General Meeting shall proceed in the order of discussion and approval of the agenda items that have been publicly disclosed by the Company and any additional proposals accepted by the Meeting. The order of discussion and voting on each matter shall be determined by the Chairperson.

Chapter IV

PRINCIPLES AND RULES OF VOTING

Article 12. Voting principles

All matters on the agenda of the General Meeting must be approved by collecting the opinions of all shareholders/authorized representatives of shareholders attending the Meeting.

1. One (01) ordinary share is equivalent to one (01) voting right.
2. Shareholders and related parties are not allowed to vote on transactions, contracts, or matters in which they have related interests.

Article 13. Voting Method

Shareholders shall vote (approve, disapprove, or abstain) on matters in the agenda of the General Meeting through the Electronic Voting System as stipulated and announced by the Company.

Shareholders/authorized representatives attending the General Meeting in person and voting electronically must comply with the *Regulations on Attending the General Meeting in a hybrid format (online combined with in-person attendance) with electronic voting* provided in Appendix I of these Regulations.

Article 14. Election Procedure

The election shall be conducted using the cumulative voting method (pursuant to Clause 3, Article 148 of the Law on Enterprises No. 59/2020/QH14 and Clause 3, Article 21 of the Company Charter).

In case additional candidates arise on the date of the Meeting, shareholders attending the General Meeting may modify their election selections before the end of the voting period, as prescribed.

Shareholders/authorized representatives attending the General Meeting in person and voting electronically must comply with the ***Regulations on Attending the General Meeting in a hybrid format (online combined with in-person attendance) with electronic voting*** provided in Appendix I of these Regulations.

Article 15. Voting rules

1. Resolutions on the following matters shall be passed when approved by shareholders representing 65% or more of the total votes of all shareholders attending and voting at the Meeting, or by shareholders representing at 65% or more of the total votes of all shareholders entitled to vote in the case of obtaining written opinions except for the cases specified in Clauses 3, 4, and 6 of Article 148 of the Law on Enterprises 2020.

- a) Types and total number of shares of each type;
- b) Changes in business sectors, industries, and operations;
- c) Changes in the organizational and management structure of the Company;
- d) Investment projects or asset disposals with a value of 35% or more of the total assets recorded in the Company's most recent financial statements;
- e) Reorganization or dissolution of the Company;
- f) Other matters as specified in the Company Charter.

2. Other resolutions shall be passed when approved by shareholders holding more than 50% of the total votes of all shareholders attending and voting, except for the matters specified in Clause 1 of this Article and Clauses 3, 4, and 6 of Article 148 of the Law on Enterprises 2020.

Article 16. Validity of Voting Contents and Ballots

1. On the ballot, a voting item is considered valid if the shareholder selects one (01) of the three voting options. A voting item is invalid if the shareholder does not select any option or selects more than one (01) option for the same item.

2. A valid ballot is one that contains only valid voting items and is successfully submitted by clicking "Vote" on the Electronic Voting System.

3. In case a shareholder has successfully logged in and registered to attend the Meeting and/or via the Electronic Voting System but does not select any voting option for an item (i.e., a blank ballot), it shall be deemed that the shareholder has waived the right to vote on that item (i.e., the vote shall not be counted).

Chapter V

MINUTES OF THE GENERAL MEETING OF SHAREHOLDERS

Article 17. Meeting Minutes

The contents of the General Meeting must be recorded in the Meeting Minutes. The Minutes shall be read and approved before the closing of the Meeting and must be signed by the Presidium and the Secretariat. The Meeting Minutes shall serve as the official basis for issuing the Resolutions of the General Meeting.

Chapter VI

EFFECTIVENESS

Article 18. Effectiveness

1. These Regulations consist of 06 Chapters, 18 Articles, and 01 Appendix, and shall take effect immediately upon approval by the General Meeting, replacing all previously issued versions.
2. Shareholders, authorized representatives of shareholders, and all participants of the General Meeting shall be responsible for complying with the provisions set forth in these Regulations.

O/B. Board of Directors
Chairperson of the Board of Directors

Nguyen Thi Thuy Giang

APPENDIX I

REGULATION ON GUIDELINES FOR ATTENDING THE GENERAL MEETING OF SHAREHOLDERS AND REGISTERING FOR PARTICIPATION IN A HYBRID MEETING (ONLINE COMBINED WITH IN-PERSON ATTENDANCE) WITH ELECTRONIC VOTING

(Issued together with the Regulation on the organization of the 2026 Annual General Meeting of Shareholders of TNH Hospital Group Joint Stock Company)

Article 1. Scope and subjects of application

These Regulations govern the participation of shareholders and authorized representatives of shareholders in the 2026 Annual General Meeting of Shareholders of TNH Hospital Group Joint Stock Company (the “Company”), which is held in a hybrid format combining online and in-person attendance, with electronic voting. (the “General Meeting”).

Article 2. Conditions and Methods of Participation

1. Conditions for Participation:

- Having a name on the list of shareholders entitled to attend the General Meeting of Shareholders as of April 14, 2026, as recorded by the Vietnam Securities Depository and Clearing Corporation; or being duly authorized to attend the Meeting;
- Shareholders/authorized representatives must use appropriate Internet-connected electronic devices to access the voting system, including but not limited to: computers, mobile phones, tablets, or other Internet-enabled devices.

2. Methods of Participation:

a) For Shareholders:

Each shareholder included in the List of Securities Holders Entitled to Attend the General Meeting of Shareholders will be provided with one (01) and only one (01) username and corresponding password to access the General Meeting and participate in e - voting. This username and password will be sent to each shareholder via the Invitation Letter. Shareholders who receive the Invitation Letter containing their access account information are responsible for keeping their login details secure to ensure that only the shareholder can attend and vote on the e-voting system. The Company will provide maximum support to ensure shareholders can attend and vote at the General Meeting but will not be responsible for any issues arising from shareholders losing or disclosing their login information.

b) For Authorized Representatives:

If a shareholder cannot attend the Meeting, they may authorize another person to represent them in accordance with the Company Charter and these Regulations. The authorized person cannot delegate this authority further. The power of attorney must follow the Company’s prescribed template.

c) Notes for physical attendance:

- *Shareholders must present: original ID card/Citizen ID/Passport (for individuals); a copy of the Enterprise Registration Certificate (for organizations); and the original Meeting Invitation.*
- *Authorized representatives must present: a copy of the ID/passport or business registration of the principal shareholder; their own original ID; and the original power of attorney (if not submitted in advance).*

Article 3. Providing login information for the electronic voting system

1. The access link to the e-voting system, login credentials, and other identification elements (if any) for attending the General Meeting of Shareholders will be provided in the meeting invitation letter (or through any login information notification method as defined by the Company). Voters are responsible for keeping their login information and other identification elements confidential to ensure that only the voter has the right to attend the meeting and vote on the e-voting system and are fully responsible for the information they have registered.
2. If a delegate requests reissuance of login information, the Organizing Committee shall notify the delegate directly. In such cases, the delegate is required to provide personal identification information. The Company may request, at a minimum, the following details: ID card/Citizen ID/Passport number, mobile phone number, email address, and permanent or temporary residence address (contact address).
3. The Company recommends that delegates, upon receiving their login information (including username and password), access the electronic voting system to change their password in order to ensure the confidentiality and security of their information.

Article 4. Rights and obligations of Shareholders/Authorized Representatives directly attending the General Meeting

1. Shareholders or authorized representatives of shareholders directly attending the General Meeting of Shareholders in person shall have the right to vote on all matters within the authority of the Meeting, in accordance with applicable laws and the Company's Charter of Organization and Operation, through the electronic voting system.
2. Shareholders or their authorized representatives shall be responsible for maintaining the confidentiality of their login credentials to ensure that only they have the authority to vote on the electronic voting system. The voting results submitted by the shareholder or authorized representative on the electronic voting system shall be considered the final and official decision of such individual. Shareholders or their authorized representatives shall bear full responsibility before the law and the Company for any electronic voting results submitted via the system.
3. Shareholders or their authorized representatives must immediately notify the Company for timely resolution in the event their username, password, and/or other identifying elements are lost, stolen, disclosed, or suspected of being compromised, by contacting the Company to lock the login account and security device. They shall be held liable for any damages, losses, or risks that occur before the Company receives such notice, if the cause arises from their own actions or negligence.

Article 5. Authorization Process

1. Shareholders may authorize others to attend the General Meeting in accordance with the provisions of Article 5 – Regulations on Authorization to Attend the General Meeting as set forth in the Meeting Regulations.
2. Shareholders or authorized representatives of institutional shareholders may authorize other individuals or organizations to attend and vote at the General Meeting through one of the permitted forms of written authorization.
3. An authorized representative of an institutional shareholder may further delegate their authority and must submit the corresponding power of attorney upon registration for the Meeting. In cases where the authorized person assigns an employee to attend the Meeting, that person must present both the letter of delegation from the authorized person and the original power of attorney from the shareholder.
4. An individual or organization may act as an authorized representative for one or more shareholders.
5. Shareholders and their authorized representatives shall be solely responsible for the scope of their authority, obligations, and the legal validity of the authorization documents. The Company shall not be held liable for any complaints or disputes related to shareholder authorizations.
6. Individuals or organizations authorized to attend the General Meeting must present the written power of attorney during registration before entering the meeting room.

Article 6. Discussion at the General Meeting

1. Discussions at the General Meeting shall be moderated by the Chairperson and must strictly comply with the provisions of the Company Charter. All discussions must be conducted within the allotted time and limited to matters presented in the approved agenda of the General Meeting. The content must not violate any laws, relate to personal issues, or exceed the authority of the Company.
2. Method of Submitting Questions for Discussion: Delegates wishing to raise questions or participate in discussions may do so by either addressing the Presidium directly or submitting their questions through the electronic voting system. Delegates who wish to speak or debate must raise their hand and may only proceed upon approval from the Presidium. Each delegate is limited to a maximum speaking time of three (03) minutes. All comments must be concise and non-repetitive.
3. The Secretariat shall review and consolidate all discussion topics submitted by the delegates and forward them to the Chairperson for response.
4. Responses to Shareholders' Questions:
 - a) Based on the compiled discussion content from the delegates by the Secretariat, the Chairperson or a designated member shall respond to the questions raised by the delegates.
 - b) Comments and inquiries will be collected and addressed in sequence, and only those raised during the discussion session of the General Meeting will be responded to. In cases where multiple shareholders raise similar questions or comments, the Presidium will consolidate and provide a joint response.

c) If time constraints prevent certain questions from being addressed during the Meeting, the Company shall consider and respond to those questions afterward through an appropriate method.

Article 7. Principles and methods of Electronic Voting

1. From the time of receiving the username and password to the electronic voting system, the Shareholder/authorized representative of the Shareholder has the right to access and vote on matters under the authority of the General Meeting of Shareholders in the section "VOTING – ELECTION". At the end of the voting period as specified in the notice of the electronic voting system, the system will no longer record additional electronic voting results from Shareholders/authorized representatives of Shareholders.

2. **Voting method:** Shareholders/authorized representatives of Shareholders vote on each issue in the meeting agenda. When voting in the form of electronic voting, for each content, the Shareholder/authorized representative of the Shareholder selects one of the three options "Agree", "Disagree", "No opinion" on the Voting Form installed in the electronic voting system. After completing all contents that need to be voted on in one voting session, the Shareholder/authorized representative of the Shareholder clicks "**Vote**" to save and send the voting result to the system.

3. **Election voting method:** Each delegate has a total number of voting rights corresponding to the total number of voting shares (including owned and authorized) multiplied by the number of members to be elected to the Board of Directors. Shareholders conduct even cumulative voting or vote by specific number for one or more candidates.

- If voting to accumulate all votes for one or divide votes equally for some candidates, the Shareholder ticks the blank box in the "**Even cumulative vote**" box of the respective candidates.

- If voting by unequal number of votes for multiple candidates, the Shareholder writes the specific number of votes in the "**Number of votes**" box of the respective candidates.

- Note: In the case where the Shareholder both ticks the "**Even cumulative vote**" box and fills in the "**Number of votes**" box, the result will be based on the number of votes in the "**Number of votes**" box.

After completing the ballot, the Shareholder clicks "**Vote**" to save and send the election result to the system. The Shareholder has the right to change the election result. The recorded election result is the final election result saved in the system at the time of the end of electronic voting according to the regulations.

The following ballots shall be considered invalid:

- The number of candidates voted by the Shareholder is greater than the number of Board members approved by the General Meeting of Shareholders.

- The total number of votes cast for candidates by the Shareholder does not match the total number of votes stated on the election ballot.

- The ballot does not vote for any candidate;

For invalid ballots, the electronic voting system will display a warning to the Shareholder. The Shareholder is responsible for adjusting the ballot to be valid. The system will not

record invalid ballots and the Shareholder is considered as not participating in the election via the electronic voting system (Ballots not collected).

4. In the event the meeting agenda is supplemented with content proposed by shareholders/shareholder groups in accordance with regulations and approved by the General Meeting of Shareholders, the Shareholder/authorized representative of the Shareholder may proceed with additional voting. If the Shareholders/authorized representatives do not vote additionally, it shall be considered that they did not vote on such content.

5. Shareholders/authorized representatives of Shareholders may change the voting results multiple times but cannot cancel the voting results. The electronic voting system only records the final voting result at the end of each voting period as regulated.

Article 8. Method of Electronic Vote Counting

1. **Voting:** The voting ballots of each Shareholder/authorized representative of the Shareholder are recorded by the system according to: total number of votes for each voting matter, total number of valid votes, invalid votes, number of votes in favor, number of votes against, and number of abstentions.

2. **Election:** The system records the number of election votes for each candidate cast by Shareholders who participated in voting. In the case where the Shareholder selects the “Even cumulative vote” method, the system will automatically divide the pre-set number of votes accordingly among the selected candidates. In the case where the number of votes is uneven among candidates, the system will automatically cancel the fractional part, and the number of votes shall be recorded according to the principle of rounding down. Elected members of the Board of Directors shall be determined based on the number of votes (or voting rights) in descending order, starting from the candidate with the highest number of voting rights until the number of Board members approved by the General Meeting of Shareholders is reached.

3. The Vote Counting Committee is the unit that receives the electronic voting result data to consolidate the voting results..

Article 9. Force Majeure Events

1. During the holding of the General Meeting of Shareholders, force majeure events may occur beyond the control of the Company, such as natural disasters, fire, power outages, loss of Internet connection, or other technical incidents, requests or directives from the Government, state agencies, or other competent authorities... The Company shall mobilize all available resources to overcome the incidents, and the Meeting may continue, but not exceeding 60 (sixty) minutes from the time the incident occurs.

2. In case the force majeure events cannot be resolved for the Meeting to continue within 60 (sixty) minutes, the Chairperson shall declare the Meeting suspended, and all matters that were voted on before the suspension (if any) shall be canceled. These matters shall be re-voted at the next convened General Meeting of Shareholders.